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ADAM CZERWIŃSKI
Faculty of Economy
Opole University
e-mail: adam.czerwinski@uni.opole.pl

MARCIN KRZESAJ
Faculty of Economy
Opole University
e-mail: marcin.krzesaj@uni.opole.pl

THE ROLE AND SIGNIFICANCE OF INFORMATION QUALITY IN SELECTED DIGITAL LIBRARY EVALUATION MODELS

KEYWORDS: Digital libraries. Evaluation models. Information quality. Comparative analysis.

ABSTRACT: **Thesis/Objective** – The appropriate quality of information resources in digital libraries is a new challenge in further intensive development of those virtual organizations. The paper is focused on the identification of the role and significance of information quality in the most important digital library evaluation models. **Research methods** – The comparative analysis of selected models of digital libraries was used. Three aspects were studied: the place of information quality evaluation within the model, the scope of this evaluation, evaluation methods and tools applied. **Results/Conclusions** – The authors evaluated both data and metadata in selected models. The analysis showed that the models under scrutiny considerably vary with regard to the information quality evaluation methods and the number of evaluation criteria applied, although the ratio of the latter to the overall number of criteria used is comparable in selected models. Most models do not offer methods and tools to implement the criteria of information quality evaluation, which means that further work is required to define and implement rules for information quality enhancement in digital libraries.

JACEK WILLECKI
Biblioteka Politechniki Poznańskiej
The Library of Poznan University of Technology
Reference Services
e-mail: jacek.willecki@put.poznan.pl

**THE DEVELOPMENT OF SCIENTIFIC E-RESOURCES
IN UNIVERSITY LIBRARIES FINANCED WITH EUROPEAN
UNION FUNDS WITHIN REGIONAL OPERATIONAL PROGRAMS
(PERIOD 2014-2020)**

KEYWORDS: Scientific e-resources. University libraries. European Union funds for the development of scientific resources. Financial framework 2014-2020.

ABSTRACT: **Thesis/Objective** – The author presents possibilities of financing the development of scientific e-resources in university libraries with funds available from 16 Regional Operational Programs for the period 2014-2020 in Poland. **Research methods** –The analysis and synthesis of detailed descriptions of priority axes of the programs in question was used, taking into consideration objectives, rules and conditions for financing projects on e-resources available to university libraries. **Results/Conclusions** – The research showed the availability of European Union funds for the development of scientific and cultural e-resources in all Polish regions and specified main requirements meeting of which should increase the chances of a given institution to obtain funds from the bodies running the operational programs.

EDYTA STRZELCZYK

Main Library of Warsaw University of Technology

e-mail: E.Strzelczyk@bg.pw.edu.pl

**HOW ARE WE RECEIVED BY THE LIBRARY USERS?
RESEARCHING THE SATISFACTION OF THE USERS
OF THE LIBRARY AND INFORMATION SYSTEM
OF WARSAW UNIVERSITY OF TECHNOLOGY**

KEYWORDS: Library user satisfaction. Library user surveys. Library performance analysis. Library user satisfaction indicator. Library user needs.

ABSTRACT: **Thesis/Objective** – Researching library user satisfaction is one of important elements of the evaluation of the library and information system of Warsaw University of Technology. The research was focused on defining the quality of the whole system through the evaluation of its units. **Research methods** – The quality of the system was defined with the level of user satisfaction regarding the operation of selected units and the services, resources and forms of work they offered. In order to achieve that both global and detailed indicators of user satisfaction were specified. The research was conducted with a survey filled by the library users. **Results/Conclusions** – The paper includes the description of the analysis of the data collected and most important results and conclusions reached. The answers to the survey helped to identify strengths and weaknesses of the institution and system. The identification of library functions and users' expectations and needs became a starting point for the improvement of the current library offer and development of a new one.

MAŁGORZATA RYCHLIK
Poznan University Library
e-mail: rychlik@amu.edu.pl

MONIKA THEUS
Poznan University Library
e-mail: mtheus@amu.edu.pl

USERS AND RESOURCES OF INSTITUTIONAL REPOSITORIES (CASE STUDY)

KEYWORDS: Institutional repository. AMUR repository. Repository users. Repository resources.

ABSTRACT: **Thesis/Objective** – The paper is focused on: a) the analysis of the resources of AMUR – the largest Polish institutional repository – with regard to the types of objects stored on the platform and their subject scope, b) the identification of AMUR users. **Research methods** – The research was based on AMUR usage and user statistics collected from Google Analytics. **Results/Conclusions** – Most often downloaded resources were doctoral theses and teaching materials. Most popular resources came from the fields of humanities and social sciences. The repository usually was accessed through Google search results (60%). Over 11% of the users began their search directly from AMUR website and 30% of them returned to use the repository resources.

BARBARA MARIA MORAWIEC
e-mail: redakcja@lustrbiblioteki.pl

DIGITAL LIBRARY USERS – THE RESEARCH ON THE USERS OF JAGIELLONIAN DIGITAL LIBRARY AND MAŁOPOLSKA DIGITAL LIBRARY

KEYWORDS: Digital libraries. Digital library users. Digital library evaluation.

ABSTRACT: **Thesis/Objective** – The paper is focused on digital library user needs, ways of using digital libraries and their users' profiles. **Research methods** – The research was conducted in March and April 2015 with an electronic survey consisting of 19 questions and addressed to the users of Jagiellonian Digital Library and Małopolska Digital Library. **Results** – The survey was answered by 102 respondents belonging to various user groups (students, academic staff, librarians, library users, other). The results of the research show that digital libraries most often are used by young and educated people, usually related to a given region, retrieving digital resources for research, information and hobbies. While using digital libraries they encounter numerous obstacles as regards the website usability, retrieval methods, technical problems, etc. **Conclusions** – Digital library users express various information needs and expectations related to the usability of those libraries and their resources. Most often they search for materials which are very difficult to obtain or fully inaccessible in their paper form.